

CLAIMS

What is claimed is:

- 1 1. A method for using a computer to emulate a remote console for connection to a
2 target device, wherein the computer has an output screen and wherein the target device
3 has a serial port and a target device platform, the method which comprises the steps of:
- 4 (a) opening a connection through a wire to the serial port on the target device;
 - 5 (b) automatically recognizing the target device platform;
 - 6 (c) building menus, drop-down lists, or shortcuts according to the target device;
 - 7 (d) entering commands on the computer;
 - 8 (e) entering commands on the computer via the menus or the shortcuts;
 - 9 (f) sending commands to the target device via the serial port;
 - 10 (g) receiving output from the target device;
 - 11 (h) displaying the output on the output screen; and
 - 12 (i) running an instant messaging client in parallel;
- 13 wherein the target device does not distinguish the computer from a remote console.

1 2 The method of Claim 1 wherein the target device is a server.

1 3. The method of Claim 1 wherein the target device comprises a command line interface
2 port.

1 4. The method of Claim 1 wherein the target device is an embedded system.

1 5. The method of Claim 1 wherein the computer is a handheld computer.

1 6. The method of Claim 1 wherein the commands are in ASCII format and the output is in
2 ASCII format.

1 7. The method of Claim 1 wherein the remote console is a full function terminal and
2 wherein the commands in ANSI format and the output is in ANSI format.

1 8. The method of Claim 7 wherein the target device comprises a command line interface
2 port and the command line interface is selected from the group consisting of DOS prompt, korn
3 shell, sh, bash, tcsh, prom monitor, VT100.

1 9. The method of Claim 7 which further comprises the step of enabling full functioning of
2 standard terminal editors such as vi and emacs.

1 10. A computer for emulating a remote console for connection to a target device, wherein the
2 target device has a serial port and a target device platform, the computer comprising

3 an output screen;

4 a connector capable of connecting through a wire to the serial port on the target device;

5 menus, drop-down lists, or shortcuts according to the target device; and

6 an instant messaging client;

7 wherein the computer is capable of: automatically recognizing the target device platform;

8 receiving entered commands; receiving entered commands via the menus or the shortcuts;

9 sending commands to the target device via the serial port; receiving output from the target

10 device; displaying the output on the output screen; running the instant messaging client in

11 parallel; and

12 wherein the target device is not capable of distinguishing the computer from the remote console.

1 11 The computer of Claim 10 wherein the target device is a server.

1 12. The computer of Claim 10 wherein the target device comprises a command line interface
2 port.

1 13. The computer of Claim 10 wherein the target device is an embedded system.

1 14. The computer of Claim 13 wherein the embedded system is a vending machine, an
2 automobile, medical equipment, a cable box, a security system, a home monitoring system, an
3 entertainment equipment, or a home appliance.

1 15. The computer of Claim 10 wherein the commands are in ASCII format and the output is
2 in ASCII format.

1 16. The computer of Claim 10 wherein the remote console is a full function terminal and
2 wherein the commands are in ANSI format and the output is in ANSI format.

1 17. The computer of Claim 10 which further comprises a full functioning of standard
2 terminal editor such as vi and emacs.

1 18. A method for using a computer to emulate a remote console for connection via a server to
2 a target device, wherein the computer has an output screen and a wireless modem and wherein
3 the target device has a serial port and a target device platform, the method which comprises the
4 steps of:

5 (a) opening a virtual socket to the server through the wireless modem;

6 (b) opening a connection between the server and the target device;

- 7 (c) automatically recognizing the target device platform;
- 8 (d) building menus, drop-down lists, or shortcuts according to the target device;
- 9 (e) entering commands on the computer;
- 10 (f) entering commands on the computer via the menus or the shortcuts;
- 11 (g) transporting the commands to the target device via virtual socket and the server;
- 12 (h) receiving output from the device via the virtual socket and the server;
- 13 (i) displaying the output on the screen of the computer; and
- 14 (j) running an instant messaging client in parallel;
- 15 wherein the target device does not distinguish the computer from a remote console.

1 19. The method of Claim 18 wherein Step (b) uses a telnet, secured shell ssh, ssh2, or ssh3,
2 or file transfer protocol.

1 20. The method of Claim 18 wherein the computer is part of a virtual private network.

1 21. The method of Claim 18 wherein the commands are Unix, OS, or prom monitor
2 commands.

1 22. A computer for emulating a remote console for connection via a server to a target device,
2 wherein the target device has a serial port and a target device platform, the computer comprising
3 an output screen;
4 a wireless modem;
5 a connector capable of opening a virtual socket to the server through the wireless modem
6 and allowing a connection between the server and the target device;
7 menus, drop-down lists, or shortcuts according to the target device; and

an instant messaging client;

wherein the computer is capable of: automatically recognizing the target device platform;
receiving entered commands; receiving entered commands via the menus or the shortcuts;
sending commands to the target device via virtual socket and the server; receiving output from
the target device via the virtual socket and the server; displaying the output on the output screen;
running the instant messaging client in parallel; and
wherein the target device is not capable of distinguishing the computer from the remote console.

23. The computer of Claim 22 the target device comprises a hub, a router, a switch, a bridge,
a repeater, a gateway, a firewall, interactive television hardware, a manufacturing hardware, a
robotics, or an animatronics.

24. The computer of Claim 22 wherein the computer is a handheld computer.

25. A method of providing a server system capable of connecting to computer emulating
remote consoles for connection to target devices, the method which comprises the steps of:

- (a) hosting a database of settings, wherein settings comprises alarm thresholds
and preferences regarding monitoring, connection, or messaging;
- (b) providing each connected computer with a user interface to modify
settings;
- (c) enforcing security on all activities by passwords, certificates, or hardware
identification;
- (d) pinging any targeted device;
- (e) monitoring all targeted devices according to a specification or service
level agreement;

- 12 (f) monitoring network congestion;
- 13 (g) providing an instant update on all monitored systems and/or network
- 14 congestion upon request;
- 15 (h) firing alarms when a parameter reaches an adjustable threshold;
- 16 (i) diagnosing target device problems and inefficiencies;
- 17 (j) hosting interactive troubleshooting programs along with Frequently Asked
- 18 Questions and Online Help applications; and
- 19 (k) running an instant messaging server in parallel to other processes;
- 20 wherein the server is capable of maintaining and initiating multiple connections.

1 26. The method of Claim 25 wherein the computers are emulating different types of remote
2 consoles and the system can process in parallel.